



**CITY OF HOUSTON**  
**PUBLIC WORKS & ENGINEERING DEPARTMENT**  
**MUNICIPAL DRAINAGE UTILITY SYSTEM**

**Confidentiality Request**

Section 182.052 of the Texas Utilities Code provides that a government-operated utility, such as the City of Houston, may not disclose personal information in a customer's utility account, or other information relating to utility usage or billing, if the customer requests that the information be kept confidential. Personal information includes an individual's address, telephone number, or social security number.

**If you want the above-listed information to be kept confidential as authorized by law, you must complete AND sign this form and mail to Utility Customer Service, P.O. Box 4244, Houston, Texas 77210-4244.**

I would like my personal information and other information relating to drainage and/or utility usage and billing held by the City of Houston to be kept confidential pursuant to Section 182.052 of the Texas Utilities Code. I am aware that the law allows such information to be released to an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; an employee of a utility action in connection with the employee's duties; a consumer reporting agency; a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; a person to whom I have contractually waived the confidentiality of my personal information; or another entity that provides water/wastewater, gas, garbage, electricity, or drainage service for compensation. I am also aware that I may rescind this request for confidentiality by providing the City of Houston written permission to disclose personal information. **CHECK ALL BOXES THAT YOU ARE REQUESTING CONFIDENTIALITY FOR.**

- Check here if you are requiring confidentiality for **WATER AND WASTEWATER.**
- Check here if you are requiring confidentiality for **DRAINAGE.**

Date: \_\_\_\_\_

Account No.: \_\_\_\_\_

Address: \_\_\_\_\_

Phone No.: \_\_\_\_\_

Print Name: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_